

**Daniel J. Flak**  
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## Professional Summary

20+ years experience as a programmer analyst/team leader/manager, technical support programmer analyst, configuration management specialist, PC/LAN technician, and Network Administrator.

## Technical Skills

### Hardware

- IBM
- Sun
- Compaq
- HP
- Unisys
- Micron
- Dell
- Packard-Bell

### Operating Systems and Software Tools

#### Unix

- Sun Solaris
- AT&T SVR3/4
- SCO Unix
- HP-UX
- Dynix

#### Windows

- 2000 ME/Pro/Server
- XP
- NT
- 95/98
- 3.x
- DOS

#### Tools

- PVCS SCM Tracker
- PVCS Version Manager
- ClearCase

## Experience

### **PC/LAN & Network Administrator**

May 1998 – Dec 2001

*Greensboro Software, Greensboro, NC*

Administered and maintained all Windows NT network servers both at company headquarters and at outsourced customer sites.

- Configured servers
- Created and maintained NT user accounts
- Performed backups and backup scheduling
- Configured and troubleshot PC LAN connectivity.
- Administered PVCS SCM Tools Tracker and Version Manager

### **Configuration Management Specialist**

Sep 1995 – Apr 1998

*Teleflex Information Systems, Vanguard Cellular Systems, Inc.,  
Greensboro, NC*

Administered Unix systems for development and quality assurance departments. (It would be nice if you can say how many systems you supported).

- Administered SCM tool ClearCase
- Supported creation, instruction, and adherence to CM Policies & Procedures

## **Technical Support Programmer Analyst**

Aug 1989 – Sept 1995

*On-board Systems, Inc., Greensboro, N.C*

Provided performance tuning, installation, administration and administration for a Unix system.

- Installed and configured hardware.
- Set up asynchronous and network communications
- Provided technical support and troubleshooting for in-house staff on Unix, IBM Series/1 and PCs.
- Programmed ... Maintenance programming on various platforms in various languages. (have to be a little more specific here).

## **Other Experience**

### **Programmer Analyst**

*Electronic Data Systems (EDS) Flint, Michigan*

*Guilford Mills Greensboro, N.C*

*Sterling Software Corp. New York, N.Y.*

Provided hardware and software installation and support in the following areas:

- Tandem mid-range and Series/1 computers
- EDX/EDL, Cobol, and assembler
- IBM Series/1 systems

## **Military Experience**

### **Programming Team Leader, Programming Chief, Cobol Programmer**

*United States Marine Corps*

Supervised and trained 30 programmers in system analyst and design.

- Adhered to DoD/Dept of the Navy documentation and programming standards
- Provided hardware and software support for Marine Corps units deployed with NATO forces, including Mediterranean, Caribbean, and Persian Gulf deployments

## **Education and Training**

- Feb 2001 MCSE Program Windows NT 4.0 (PPI)
- Oct 1998 PVCS Tracker & Version Manager Training Classes
- June 1997 HP-UX 10.X System Admin For HP 9000 H6296S
- Oct 1995 ClearCase Basic, Fundamentals, and Administration
- June 1992 Sun Microsystems Interleaf 5 School (Desktop Publishing, Lisp Programming)
- U.S. Marine Corps Computer Science School (IBM Series/1 EDX/EDL and Cobol Programming)
- U.S. Marine Corps Computer Science School (IBM Mainframe Cobol Programming School)